

Roamed calls made

Euro-Zone Countries

Calls made

	Caps without VAT (€)	VAT (%)	Caps with VAT (€)
AT	0,43	20,00%	0,5160
BE	0,43	21,00%	0,5203
CY	0,43	15,00%	0,4945
FI	0,43	22,00%	0,5246
FR	0,43	19,60%	0,5143
DE	0,43	19,00%	0,5117
EL	0,43	19,00%	0,5117
IE	0,43	21,50%	0,5225
IT	0,43	20,00%	0,5160
LU	0,43	15,00%	0,4945
MT	0,43	18,00%	0,5074
NL	0,43	19,00%	0,5117
PT	0,43	20,00%	0,5160
SK	0,43	19,00%	0,5117
SI	0,43	20,00%	0,5160
ES	0,43	16,00%	0,4988

Non Euro-Zone Countries

Calls made

	Caps without VAT (€)	Exchange rate (*)	Caps in local currency (without VAT)	VAT (%)	Caps in local currency (with VAT)	Caps with VAT (€)
DK	0,43	7,4456	3,2016	25,00%	4,0020	0,5375
SW	0,43	10,6375	4,5741	25,00%	5,7177	0,5375
UK	0,43	0,8652	0,3720	15,00%	0,4278	0,4945
BG	0,43	1,9558	0,8410	20,00%	1,0092	0,516
CZ	0,43	26,83	11,5369	19,00%	13,7289	0,5117
EE	0,43	15,6466	6,7280	20,00%	8,0736	0,516
HU	0,43	281,7	121,1310	25,00%	151,4138	0,5375
LV	0,43	0,7095	0,3051	21,00%	0,3692	0,5203
LT	0,43	3,4528	1,4847	19,00%	1,7668	0,5117
PL	0,43	4,4877	1,9297	22,00%	2,3542	0,5246
RO	0,43	4,186	1,8000	19,00%	2,1420	0,5117

(*) - Exchange rates as published in the EU Official Journal on 3 June 2009 in accordance with the Roaming Regulation. For the next revision of the price cap, the exchange rate applied will be the one published on 1 June 2010 and 1 June 2011 respectively.

Roamed calls received

Euro-Zone Countries

Calls received

	Caps without VAT (€)	VAT (%)	Caps with VAT (€)
AT	0,19	20,00%	0,2280
BE	0,19	21,00%	0,2299
CY	0,19	15,00%	0,2185
FI	0,19	22,00%	0,2318
FR	0,19	19,60%	0,2272
DE	0,19	19,00%	0,2261
EL	0,19	19,00%	0,2261
IE	0,19	21,50%	0,2309
IT	0,19	20,00%	0,2280
LU	0,19	15,00%	0,2185
MT	0,19	18,00%	0,2242
NL	0,19	19,00%	0,2261
PT	0,19	20,00%	0,2280
SK	0,19	19,00%	0,2261
SI	0,19	20,00%	0,2280
ES	0,19	16,00%	0,2204

Non Euro-Zone Countries

Calls received

	Caps without VAT (€)	Exchange rate (*)	Caps in local currency (without VAT)	VAT (%)	Caps in local currency (with VAT)	Caps with VAT (€)
DK	0,19	7,4456	1,4147	25,00%	1,7683	0,2375
SW	0,19	10,6375	2,0211	25,00%	2,5264	0,2375
UK	0,19	0,8652	0,1644	15,00%	0,1890	0,2185
BG	0,19	1,9558	0,3716	20,00%	0,4459	0,228
CZ	0,19	26,83	5,0977	19,00%	6,0663	0,2261
EE	0,19	15,6466	2,9729	20,00%	3,5674	0,228
HU	0,19	281,7	53,5230	25,00%	66,9038	0,2375
LV	0,19	0,7095	0,1348	21,00%	0,1631	0,2299
LT	0,19	3,4528	0,6560	19,00%	0,7807	0,2261
PL	0,19	4,4877	0,8527	22,00%	1,0402	0,2318
RO	0,19	4,186	0,7953	19,00%	0,9465	0,2261

(*) - Exchange rates as published in the EU Official Journal on 3 June 2009 in accordance with the Roaming Regulation. For the next revision of the price cap, the exchange rate applied will be the one published on 1 June 2010 and 1 June 2011 respectively.

Roamed SMS

Euro-Zone Countries

SMS

	Caps without VAT (€)	VAT (%)	Caps with VAT (€)
AT	0,11	20,00%	0,1320
BE	0,11	21,00%	0,1331
CY	0,11	15,00%	0,1265
FI	0,11	22,00%	0,1342
FR	0,11	19,60%	0,1316
DE	0,11	19,00%	0,1309
EL	0,11	19,00%	0,1309
IE	0,11	21,50%	0,1337
IT	0,11	20,00%	0,1320
LU	0,11	15,00%	0,1265
MT	0,11	18,00%	0,1298
NL	0,11	19,00%	0,1309
PT	0,11	20,00%	0,1320
SK	0,11	19,00%	0,1309
SI	0,11	20,00%	0,1320
ES	0,11	16,00%	0,1276

Non Euro-Zone Countries

SMS

	Caps without VAT (€)	Exchange rate (*)	Caps in local currency (without VAT)	VAT (%)	Caps in local currency (with VAT)	Caps with VAT (€)
DK	0,11	7,4482	0,82	25,00%	1,0241	0,1375
SW	0,11	10,5865	1,16	25,00%	1,4556	0,1375
UK	0,11	0,8859	0,10	15,00%	0,1121	0,1265
BG	0,11	1,9558	0,22	20,00%	0,2582	0,132
CZ	0,11	26,478	2,91	19,00%	3,4660	0,1309
EE	0,11	15,6466	1,72	20,00%	2,0654	0,132
HU	0,11	283,26	31,16	25,00%	38,9483	0,1375
LV	0,11	0,7094	0,08	21,00%	0,0944	0,1331
LT	0,11	3,4528	0,38	19,00%	0,4520	0,1309
PL	0,11	4,3483	0,48	22,00%	0,5835	0,1342
RO	0,11	4,1632	0,46	19,00%	0,5450	0,1309

(*) - Exchange rates as published in the EU Official Journal on 6 May 2009 in accordance with the Roaming Regulation. For the next revision of the price cap, the exchange rate applied will be the one published on 1 June 2010 and 1 June 2011 respectively.

**Prices for making a roamed call including VAT
(1 minute)**

	<i>travelling to</i>	2005	2009 reg. prices
Austria	<i>Greece</i>	0.93	0.52
Belgium	<i>Cyprus</i>	1.80	0.52
Bulgaria	<i>Austria</i>	n/a	0.52
Cyprus	<i>Belgium</i>	3.00	0.50
Czech Republic	<i>United Kingdom</i>	1.99	0.51
Denmark	<i>Slovakia</i>	1.52	0.54
Estonia	<i>Germany</i>	1.01	0.52
Finland	<i>Spain</i>	0.88	0.54
France	<i>Poland</i>	1.50	0.53
Germany	<i>France</i>	1.49	0.51
Greece	<i>Estonia</i>	2.02	0.51
Hungary	<i>Denmark</i>	1.35	0.54
Ireland	<i>Italy</i>	1.34	0.52
Italy	<i>Czech Republic</i>	2.00	0.52
Latvia	<i>France</i>	1.81	0.52
Lithuania	<i>Germany</i>	1.15	0.51
Luxembourg	<i>France</i>	1.20	0.50
Malta	<i>Portugal</i>	1.52	0.52
Netherlands	<i>Finland</i>	1.38	0.51
Poland	<i>Germany</i>	1.28	0.54
Portugal	<i>Sweden</i>	1.07	0.52
Romania	<i>Spain</i>	n/a	0.51
Slovakia	<i>Ireland</i>	1.53	0.51
Slovenia	<i>United Kingdom</i>	2.10	0.52
Spain	<i>Cyprus</i>	1.80	0.50
Sweden	<i>The Netherlands</i>	1.10	0.54
United Kingdom	<i>Portugal</i>	1.45	0.50

**Prices for receiving a roamed call including VAT
(1 minute)**

	<i>travelling to</i>	2005	2009 reg. prices
Austria	<i>Greece</i>	0.52	0.23
Belgium	<i>Cyprus</i>	1.38	0.23
Bulgaria	<i>Austria</i>	n/a	0.23
Cyprus	<i>Belgium</i>	0.28	0.22
Czech Republic	<i>United Kingdom</i>	n/a	0.23
Denmark	<i>Slovakia</i>	0.68	0.24
Estonia	<i>Germany</i>	0.45	0.23
Finland	<i>Spain</i>	0.53	0.23
France	<i>Poland</i>	0.68	0.23
Germany	<i>France</i>	0.69	0.23
Greece	<i>Estonia</i>	n/a	0.23
Hungary	<i>Denmark</i>	0.48	0.24
Ireland	<i>Italy</i>	0.99	0.23
Italy	<i>Czech Republic</i>	1.50	0.23
Latvia	<i>France</i>	0.59	0.23
Lithuania	<i>Germany</i>	0.87	0.23
Luxembourg	<i>France</i>	n/a	0.22
Malta	<i>Portugal</i>	0.94	0.23
Netherlands	<i>Finland</i>	0.75	0.23
Poland	<i>Germany</i>	0.50	0.23
Portugal	<i>Sweden</i>	0.55	0.23
Romania	<i>Spain</i>	n/a	0.23
Slovakia	<i>Ireland</i>	0.77	0.23
Slovenia	<i>United Kingdom</i>	0.55	0.23
Spain	<i>Cyprus</i>	1.10	0.22
Sweden	<i>The Netherlands</i>	0.59	0.24
United Kingdom	<i>Portugal</i>	1.10	0.22

Prices for sending a text message including VAT

	<i>travelling to</i>	2006	2009 reg. prices
	<i>travelling to</i>	2006	2009 reg. prices
Austria	<i>Greece</i>	0.25	0.13
Belgium	<i>Cyprus</i>	0.40	0.13
Bulgaria	<i>Austria</i>	n/a	0.13
Cyprus	<i>Belgium</i>	0.24	0.13
Czech Republic	<i>United Kingdom</i>	0.27	0.13
Denmark	<i>Slovakia</i>	0.27	0.14
Estonia	<i>Germany</i>	0.25	0.13
Finland	<i>Spain</i>	0.42	0.13
France	<i>Poland</i>	0.30	0.13
Germany	<i>France</i>	0.32	0.13
Greece	<i>Estonia</i>	0.49	0.13
Hungary	<i>Denmark</i>	0.37	0.14
Ireland	<i>Italy</i>	0.59	0.13
Italy	<i>Czech Republic</i>	0.50	0.13
Latvia	<i>France</i>	0.27	0.13
Lithuania	<i>Germany</i>	0.26	0.13
Luxembourg	<i>France</i>	0.31	0.13
Malta	<i>Portugal</i>	0.43	0.13
Netherlands	<i>Finland</i>	0.75	0.13
Poland	<i>Germany</i>	0.53	0.13
Portugal	<i>Sweden</i>	0.65	0.13
Romania	<i>Spain</i>	n/a	0.13
Slovakia	<i>Ireland</i>	0.27	0.13
Slovenia	<i>United Kingdom</i>	0.38	0.13
Spain	<i>Cyprus</i>	0.87	0.13
Sweden	<i>The Netherlands</i>	0.32	0.14
United Kingdom	<i>Portugal</i>	0.69	0.13

For more information, please contact the London press office on 020 7973 1971